



TT-060313_2

TECHNICAL
TIP

Models: MX-2600N/MX-2610N/MX-3610N/MX-4100N/MX-4101N/MX-4110N/
MX-4111N/MX-4501N/MX-5001N/MX-5110N/MX-5111N/MX-2300N/
MX-2700N/MX-3100N/MX-3110N/MX-6240N/MX-7040N/MX-PEX2/MX-
PEX3

Priority: Medium

Date: June 2013

Subject: Installation of Unsigned Driver on Windows 8

Symptom: An unsigned driver will not install on Windows 8.

Cause: Driver Signature enforcement is turned On.

Solution: Driver Signature enforcement will need to be turned Off, on the Windows 8 PC.

Please carry out the following steps to turn Off Driver Signature enforcement in Windows 8:

1. Sign into the Windows 8 PC as Administrator of PC.
2. Press Windows-I to load the Charms Bar (This appears on the right side of the screen) and select settings.
3. Click on Power, hold down the Shift-key, and click on Restart to restart the PC.
4. The troubleshooting page will come up.
5. Click on Troubleshoot Here, and on the next page displayed click on Advanced options.
6. Several options will now be displayed, here click on Startup Settings.
7. Click on Restart again on the next page.
8. The advanced menu with nine different startup options will be displayed.
9. Press 7 or F7 to disable the driver signature enforcement.
10. Windows 8 should restart the system automatically.
11. You will now be able to proceed with the driver install.