SHARP

MFP	TECHNICAL TIP
TT-	

Models: **MX-2640N/MX-3140N/MX-3640N**

Priority Medium
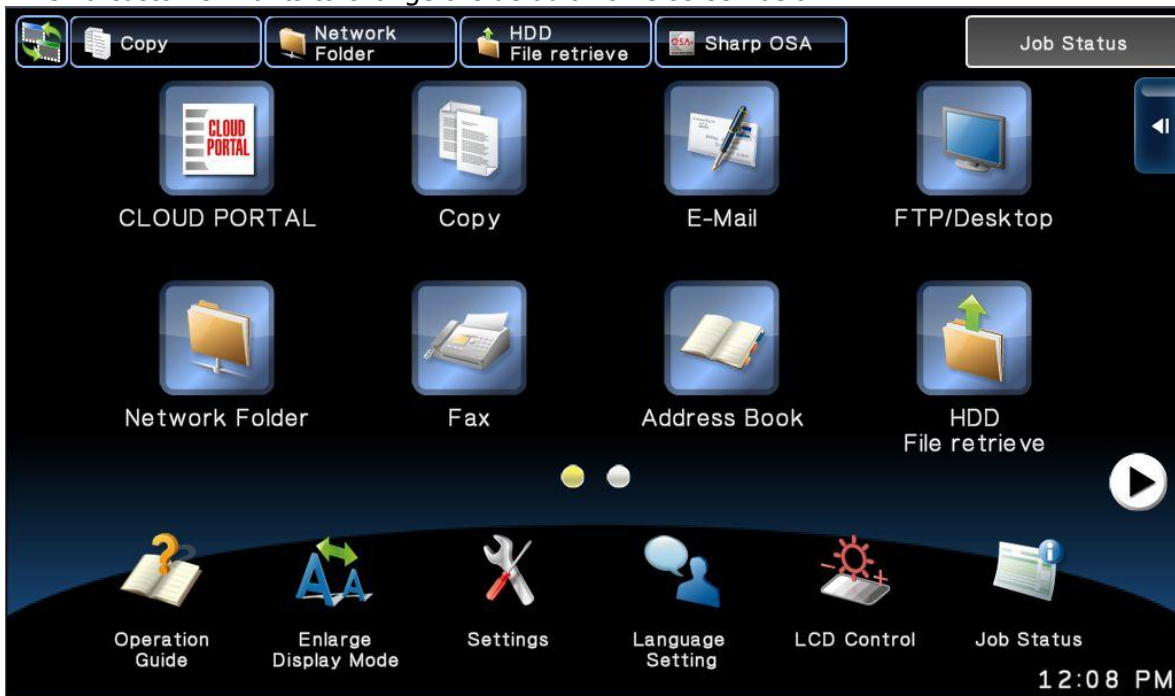
Date: November 2013

Subject: **When Customizing Home Screen Icon Names The Names go To Factory Default When User Authentication is Enabled.**

Symptom: When Customizing Home Screen Icon Names The Names go To Factory Default When User Authentication is Enabled.
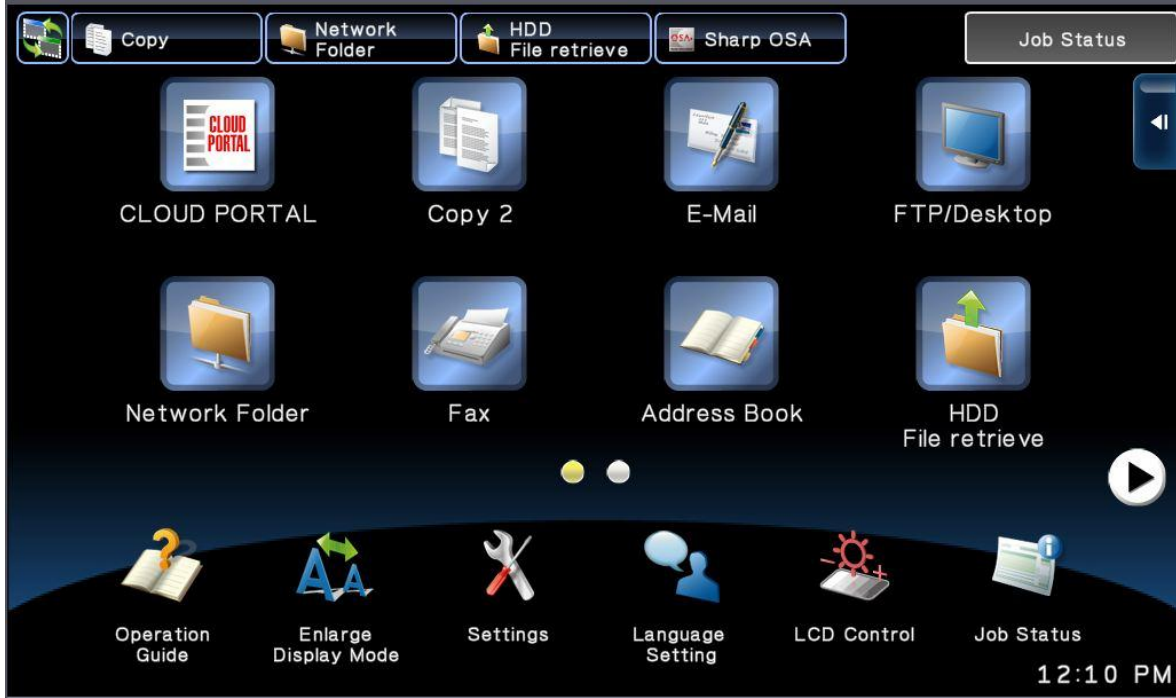
Cause: Added functionality to new models for user authentication

Solution: See below.

When a customer wants to change the default Home screen below:

To having Icons with custom names like below:

This is normally done in System Settings / Operation Settings / Home Screen settings and chooses a Home Button the customer wants changed.

Like in our example of the Copy button, we entered COPY 2 in the custom field.

When the copy button is changed it looks like this in the web page.

However if you use User authentication the Customized default screen is not used.
To get a customized Icon name you must do the following:

1- In user control Favorite Operation Group List / Home screen list, select any of the Home Screen choices in the list from 2 through 20. (We chose 2 for the example)

2- When you select the home screen choice you will see a web page Identical to Default Home Screen settings that you can alter the same way.

3- Next you go to Favorite Operation Group List / add and give a name of the group being used in User Authentication.

4- When you are setting up the group list go to the System settings tab and you must set Home Screen Settings: to the home screen you altered in steps 1 and 2 (Home Screen 2 in our example) and press submit.

5- Then go to User List/Select the user name. (Angel in our example)

6- Within the User registration Screen, set the Favorite Operation Group: to the Group you programmed in steps 3 and 4 (Test in our example) Note: if set to Following the system settings, the machine will be following Factory defaults.

7- Repeat Step 6 for all users in the address book.