MFP	**TECHNICAL TIP**
TT-20218	

Models: **MX-PEX2**

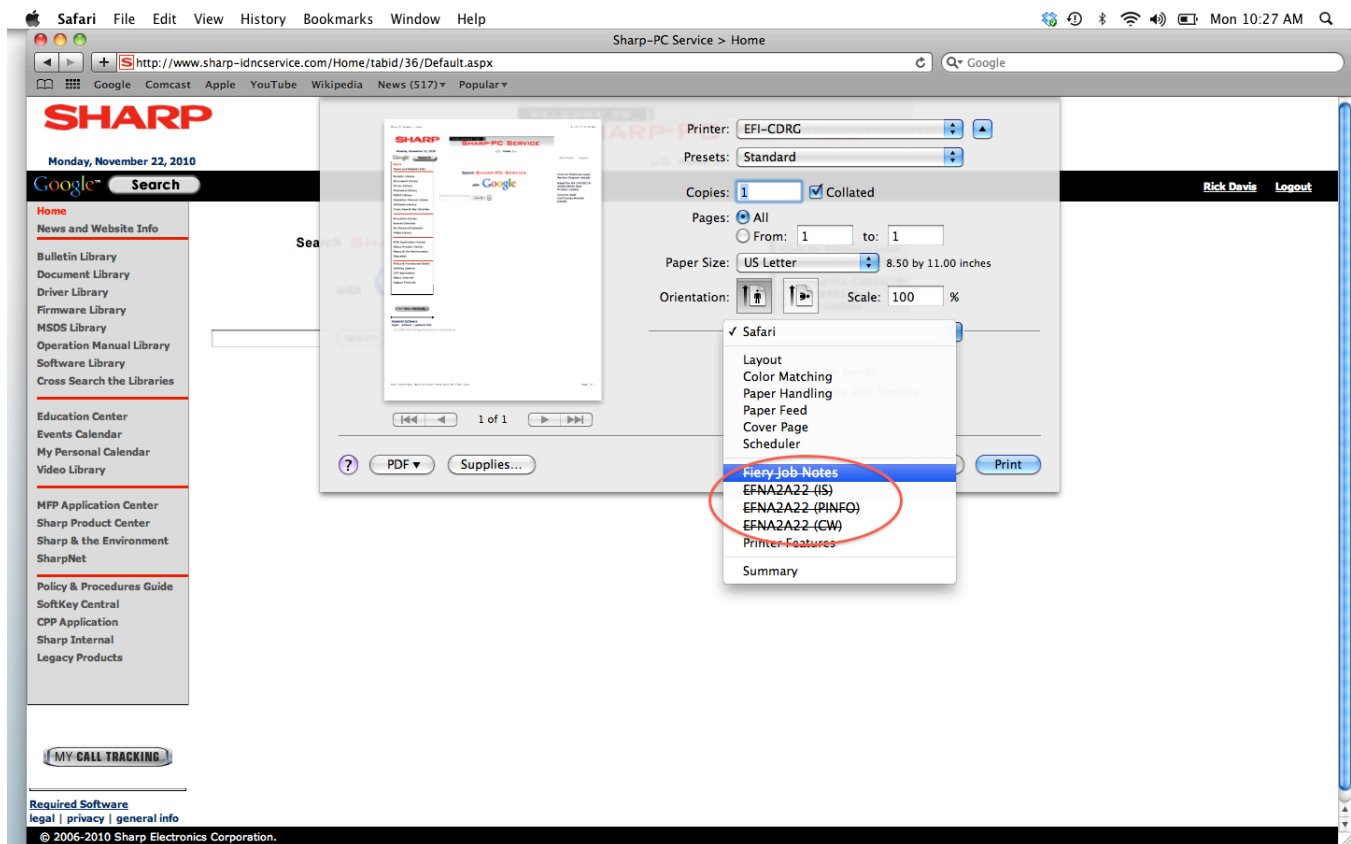**Priority:** Medium

Date: November 2010

Subject: **Using Account Control with Mac OS X 10.6 and Fiery**

Symptom: Lines are crossing out some choices when the Fiery printer is selected.

Cause: The PPD from Fiery has an issue with applications in 64-bit mode.

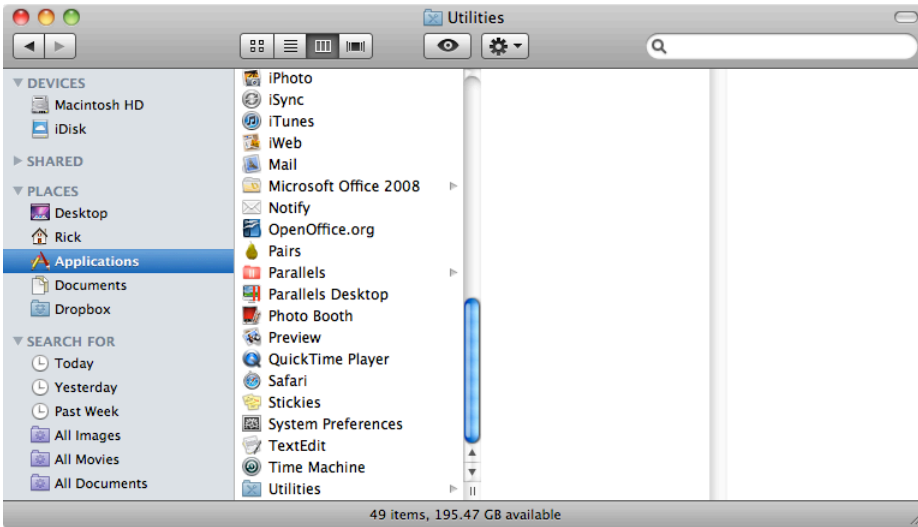**Solution:** Set the application to run in 32-bit mode.

Here is an example of the symptom with the lines through the Fiery Job Notes and others when printing from Safari in 64-bit mode:
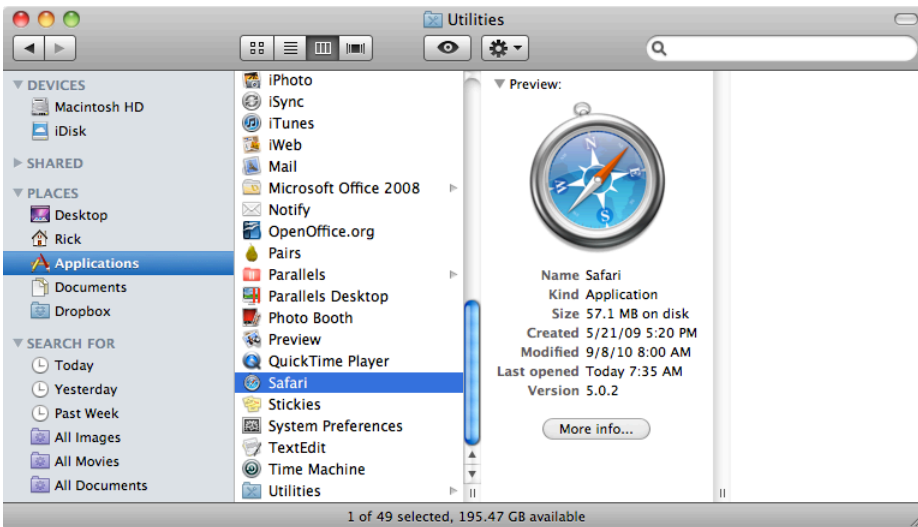
Follow these steps to change the application Safari to run in 32-bit mode. Other applications can be set to run in 32-bit mode in the same way.

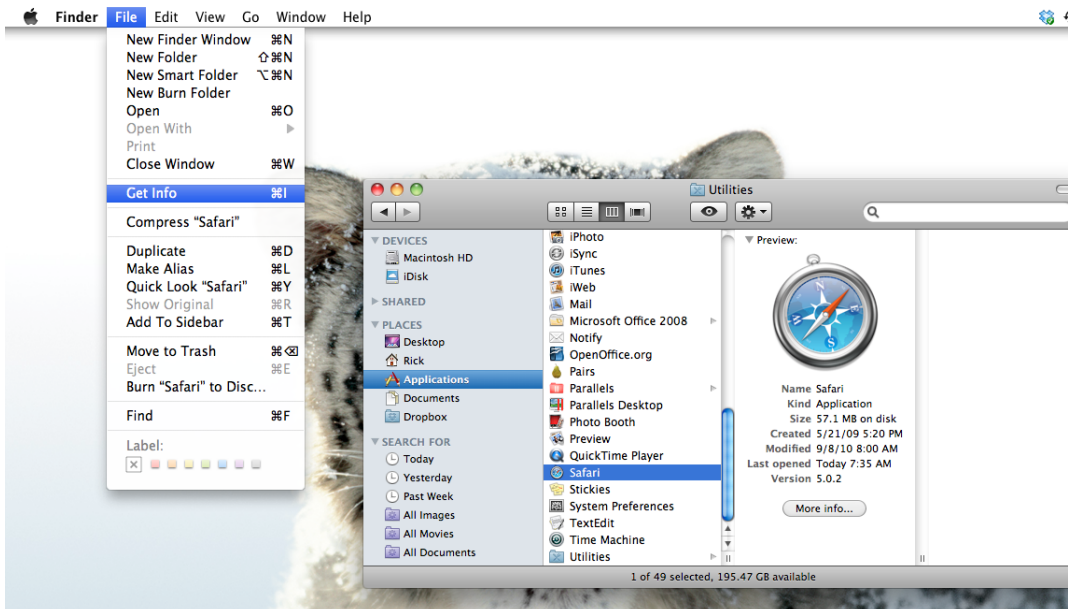| NOTE:	This document shows Finder using the column view, if the customer has Finder using a different view setting, it can be changed in the View menu.

1. Make sure that Safari (or whatever application is being adjusted) is not running.
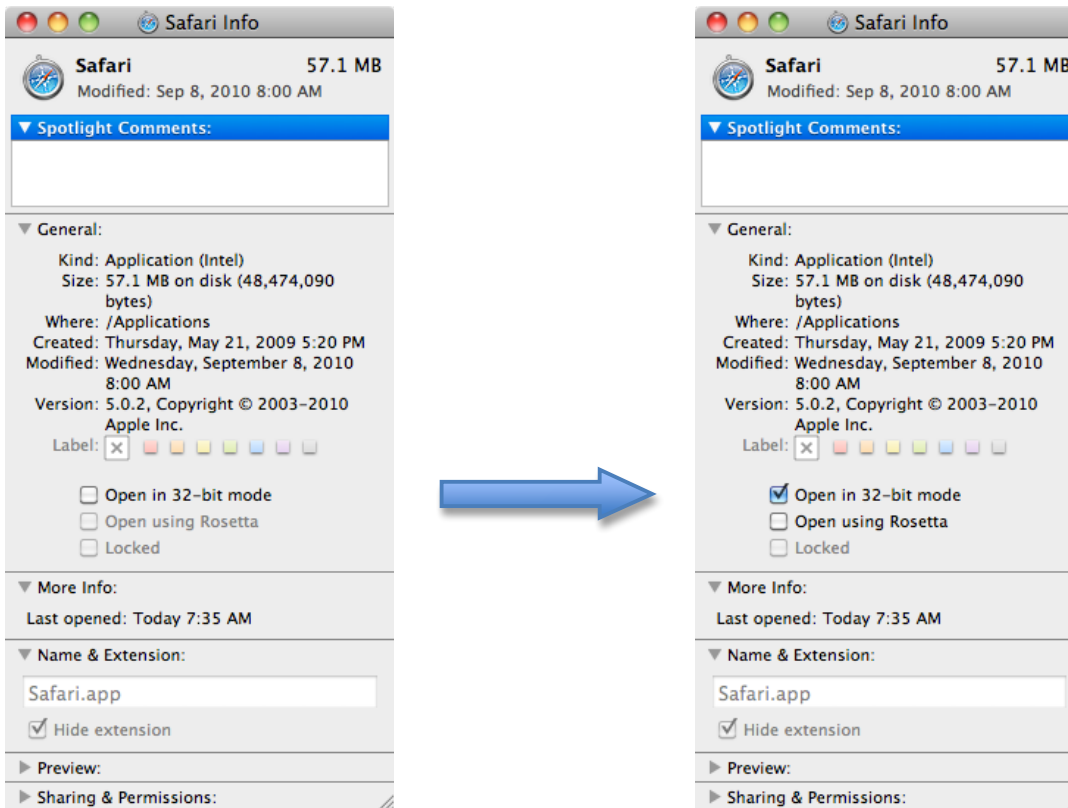2. Open Finder and locate the Applications folder.

3. Locate the Safari icon (or the appropriate icon for the desired application) in the Applications folder.

4. Click File and then Get Info on the menu bar at the top.

5. In the Safari Info window, locate the Open in 32-bit mode checkbox and click it to mark the box.

6. Start Safari (or the application that was adjusted to run in 32-bit mode).
7. Click File and then Print and see that the options in the print dialog box are no longer crossed out.