



MFP	TECHNICAL TIP
TT-20174	

Models: All MFPs that have PCFAX for 32 & 64 bit Windows Server 2008

Priority: Medium

Date: April 2010

Subject: **How to Share 32 bit PCFAX Drivers from 64 bit Windows Server 2008**

Description: Follow these instructions to install 32 bit PCFAX drivers on 64 bit architecture.

Details: The PCFAX driver supports both 32 and 64 bit architectures exclusively. This tip exceeds current driver specifications.

Procedure: Please see the following page for the instructions.

Note: This procedure should be performed by the Print Server Administrator.

To be performed at the 64 bit Print Server

1. Run the PCFAX driver GUI based installation
2. Share the printer from step 1

To be performed at a 32 bit administrative workstation

Note: This 32 bit workstation may be Windows 7, Vista, or Server 2008.

3. Run the PCFAX driver GUI based installation
4. Export printers to a file using the Print Management Console MMC

Note: If possible try to perform step 4 on a clean system with only the PCFAX printer and driver installed and no other printers or drivers on the system. You can use the Print Management Console MMC to backup the current printers and restore later if you decide to delete other printers and drivers.

5. Import printers from a file onto the 64 bit print server using the Print Management Console MMC

Note: If you wish to perform step 5 using the MMC at the administrative workstation, make sure you are logged in with credentials which have administrative rights over the remote 64 bit print server.

Procedure is complete, you should be able to perform point and print functions on the 2008 64 bit print server from 32 bit workstations (Windows 7, Vista, and XP).

