



Color Troubleshooting Tip

(Applicable with Fiery Device or With Standard Sharp controller)

Mac OS X Applications unexpectedly quit when you print

"My applications crash when I print. It started happening after a "No pages were selected to be printed in this document" message appeared, and now happens in every Mac OS X application. "

Mac OS X 10.3, Mac OS X 10.4, Mac OS X 10.5

One of these solutions should fix this and get you back to printing at will.

- install any OS updates from apple
- If the issue persists, find and delete the file "com.apple.print.custompresets.plist". It's in your home folder's Preferences folder, which is in your home folder's Library folder (~/Library/Preferences). You'll need to recreate any custom presets that you've previously saved.