

Document ID :	MX3501N-13857
Model :	MX3501N
Symptom :	Machine will only print in Black and White when Account control is on. Customer does not want Account control on for prints.
Solution :	<ul style="list-style-type: none">• When the customer does not wish to have Account Control enabled for Printing they will have to create an authority group that enables printing and prohibit all other finctions. <p>First go to the web interface, login as Admin, and click on the User Control link. Click on the Default Settings link and make sure the Disable Printing of Invalid User box is unchecked, then submit.</p> <p>Next click on Authority Group List and click Add. Name the Authority group. Next Enable the desired functions for printer and Prohibit all others that you would not like the Guest Account to have access to. This goes for Copying, Image Send and Document Filing. Once you have chosen your functions click the Submit button.</p> <p>Once submitted go to the machine and login locally as admin. Press System Settings then User Control then User Registration. Then click on Modify/Delete then the Default User button. Hit the Other User button and then page down once. Click the Authority button and choose the name that you designated for the Authority Group. Then click the Modify button and Exit out.</p> <p>Now all prints from computers will go through while account control is enabled</p>
Cause :	<ul style="list-style-type: none">• When account contol is enabled it is applied to all operations of the machine.
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