February 17, 2010

Cause: Connection between MX-PEX2 (Fiery) and Sharp Controller.

Solution: Disconnect the crossover cable from the Sharp print controller and leave it connected to the MX-PEX2. On the machine control panel go to System settings, Network settings, Reset the NIC, execute, ok to reset to factory default and then turn the copier off then back on. Now reattach the crossover cable back into the Sharp controller. This will reset the connection with the Sharp controller and the MX-PEX2.

Les Olson Company Knowledge Base http://kb.lesolson.com/InstantKB2016/KnowledgebaseArticle50119.aspx