When scanning get message ""#" Pages of original scanned. Send the scanned data?"

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Models: MX2600N / 3100N / 4100N /4101N / 5001N

Symptom: When scanning get message ""#" Pages of original scanned. Send the scanned data?"

Cause: Original Count is enabled in Job Programs

Solution: Go into the web interface under Job Programs and edit the job program being used. At the bottom uncheck the box for Original Count.

Les Olson Company Knowledge Base http://kb.lesolson.com/InstantKB2016/KnowledgebaseArticle50149.aspx