

When printing B/W to the machine bypassing the PCL driver from dos or other software and User Authentication is on the print job will not come out.

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Symptom: When printing B/W to the machine bypassing the PCL driver from dos or other software and User Authentication is on the print job will not come out.

Cause: By default the machine will treat print jobs with no Username and Password as a print from the Guest account which only has B/W permissions. When the driver is bypassed it treats the job as color.

Solution: [Enabling Black & White Printing While Requiring Account Codes For Color on Sharp MFPs](#)

Les Olson Company Knowledge Base

<http://kb.lesolson.com/InstantKB2016/KnowledgebaseArticle50167.aspx>